TIPS FOR FACILITATING DISCUSSION

Use the Discussion Questions in the Team Guide that are provided but don’t feel like you have to get through all of them. The questions are simply suggestions to help you spark key conversations. Be open to questions that guests have on their own. It will take practice to keep the conversation balanced. Watch for people who tend to dominate and engage those who seem disengaged or shy.

When guests ask a question, ask the rest of the group what they think or feel about it. If you answer all the questions, there will be no discussion and your answer will be viewed as ‘the final answer’. We want to encourage honest conversation.

CONVERSATION TIPS

Questions

- Yes, good question! What do the rest of you think?
- Can you explain a bit more, or give an example?
- Are you wondering if… (clarify, rephrase)
- Has anyone else felt that way too?
- And how does that make you feel?
- Can you share with us how that question came up for you?

Affirmations

- Thank you for sharing that.
- I appreciate your honesty. Tell us more.
- Yes, I can relate to that too!
- It’s ok to take a minute and think about it. That’s what we’re here for. No rush.
- It’s ok to have different opinions and disagree. Discussion helps us learn other viewpoints.
- I’m glad you’re here!
- Very interesting perspective!